



PROFESSIONAL SERVICE FOR COMPLETE MAINTENANCE
(Residential or Commercial Properties)





ABOUT US

Takaful Services LLC, established in 2020, holds an exceptionally high level of client retention and continual growth since its formation. The company offers the full range of integrated hard and soft facilities management and manned security services providing innovative solutions carefully tailored to support the region's signature developments and communities.

Takaful adheres to worldwide standards and is an ISO 9001:2015, ISO 14001:2015, ISO 45001:2018

VISION

Shaping environments to make great places to live, work and visit.

MISSION

To be the region's preferred facilities management partner, providing quality services, ensuring safety and building trusted relationships based on mutual values. We will achieve excellence by embracing innovation and empowering our people to be the best.

OUR VALUES

As a service business, one of our core strengths is our people. We look to our team to live the values and ensure staff are trained to the highest standards thereby sharing the commitment and excellent results with each and every client.



CARING



CREATIVITY



OPENNESS



EXCELLING



DIVERSITY



EMPOWERING



COLLABORATING

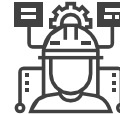
INTEGRATED **APPROACH**

Takaful redefines places to enhance customer experiences through world-class service delivery. We move beyond the traditional boundaries of facilities management and engage all our clients to solve emerging challenges in an ever-changing world.



INTEGRATED FACILITIES MANAGEMENT

Integrated Management System
Energy Management System
Quality Management System



HARD FM SERVICES

Electrical & Plumbing Systems
Civil Works
Infrastructure & Utilities Management
Total Energy Management/Solutions
Fixed & Mobile Solutions
Specialised Services



SOFT FM SERVICES

High-level Façade Cleaning Concierge & Reception
Housekeeping & Cleaning Waste Management Hygiene
Services



TAKAFUL SOLUTIONS

At Takaful , we believe that the right combination of people, technology and quality processes is the way in which we can challenge and drive innovation as well as creativity to deliver value and outstanding service. Our projects and collaborations exhibit complexity and high levels of performance ownership which make us comfortable with managing critical, high-profile projects to achieve customer satisfaction.

FM EXCELLENCE FRAMEWORK



CONTINUOUS IMPROVEMENT

OUR STRATEGIC PRINCIPLES

KEEPING PEOPLE SAFE



VALUE PARTNERSHIPS

A true partnership to be built on trust and driven by mutual value



QUALITY SERVICE

Deliver services to our clients which continue to lead the market in quality and excellence



INNOVATION

Use creativity and initiative to be flexible, dynamic and pioneering



EXCELLENT PEOPLE

Embrace diversity and invest in developing talented and empowered colleagues

INDUSTRY SECTORS

Takaful provides a diverse range of integrated facilities management services to various industry sectors across the UAE.



AVIATION

PROJECT

Dubai International Airport (DXB)

Client: Dubai Airports

Location: Dubai

Delivery:

- Hard service(MEP)



MIXED USE

PROJECT

AW Rostamani

Client: AW Rostamani

Location: Dubai

Delivery:

- Hard Services
- Soft Services



INDUSTRY SECTORS



COMMERCIAL

PROJECT

IPIC Headquarters

Client: International Petroleum Investment Co

Location: Abu Dhabi

Delivery:

- Technical Services
- Concierge Services
- Specialist Services



LEISURE & ENTERTAINMENT

PROJECT

Dubai Opera

Client: Emaar Properties PJSC

Location: Dubai

Delivery:

- Soft Services
- Technical Services
- Specialist Services



INDUSTRY SECTORS



LOGISTICS

PROJECT

Aramex

Client: Aramex Emirates LLC

Location: Dubai & Abu Dhabi

Delivery:

- Technical Services - Cleaning Services



RESIDENTIAL

PROJECT

Princess Tower

Client: Kingfield Owners Association

Location: Dubai Marina

Delivery:

- Technical Services - Soft Services



INDUSTRY SECTORS



HOSPITALITY

PROJECT

Anantara Hotel – Resort and Spa

Client: Seven Tides

Location: Dubai

Delivery:

- Technical service



RETAIL & SHOPPING

PROJECT

Dubai Festival City

Client: Al-Futtaim Group Real Estate LLC

Location: Dubai

Delivery:

- Technical service



MASTER COMMUNITIES

PROJECT

Jumeirah Golf Estates

Client: Jumeirah Golf Estates LLC

Location: Dubai

Delivery:

- Soft Services
- Hard FM Services



MASTER COMMUNITIES

PROJECT

Emirates Living

Client: Emaar Community Management

Location: Dubai

Delivery:

- Technical Services
- Soft Services





HEALTHCARE

PROJECT

Dubai Healthcare City

Client: Dubai Healthcare City Authority

Location: Dubai

Delivery:

- Soft Services
- Technical Services
- Specialist Services



EDUCATION

PROJECT

Deira International School

Location: Dubai

Delivery:

- Soft Services
- Integrated FM Services





TAKAFUL CENTRE OF EXCELLENCE

Takaful training facility continuously drives innovation through web-based knowledge sharing, extensive training, standard operating procedures and development programmes. Clients benefit from industry-leading practice, new trends in facilities management and advanced ways of cultivating an environment for strong and efficient performance.

SOFT SERVICES TRAINING

Takaful trains all soft services staff to the highest global standards and upholds international best practices.

- BICSc standards (Housekeeping)

TECHNICAL TRAINING

Takaful provides both technical knowledge and practical hands-on approach to achieve operational excellence in engineering.

- NICEIC accredited (Engineers)

LEARNING & DEVELOPMENT

Takaful empowers employees by providing the right tools to enhance professional development, setting the foundation of leadership and opportunity to contribute to the business in a wider scale.



mplus PROPERTY MAINTENANCE

We are providing maintenance services to residential, commercial and retail properties across the UAE, in some of the most prestigious developments including Dubai Marina, Arabian Ranches, Downtown Dubai, Jumeirah Park, Palm Jumeirah, Khalifa City and Al Bandar.

**“ UAE’S LEADING
PROPERTY MAINTENANCE
PROVIDER DELIVERING RELIABLE
AND RESPONSIVE SERVICE WITH
PRIDE TO MAKE YOUR HOME
SAFE AND COMFORTABLE ”**

With years of experience delivering maintenance solutions to residential communities, commercial and retail units, the mplus experience is unparalleled. We are gives customers the confidence in knowing that the service provided is of the highest quality.



8000

Jobs Completed



1 000 000

Calls Attended
Per Year

We are provides customers and clients with confidence in its delivery and quality of service. values customers greatly and introduces improvements on a daily basis to enhance their experience .



Quality Service

We will provide you with the highest standards of customer service.



Customer Support

We will call you when we say we will.



Regular Updates

We will keep you informed at all times.



Service Delivery

We will turn up on time.



Trusted Experts

We will provide you with professional service from our experienced staff.



Matched to Your Needs

We will listen and provide valuable solutions.



30-day Warranty



Response time of less than 4 hours



24-hour Customer Service Centre



Manage order online anywhere, anytime

WHY US



Established and
Secure Provider



Guaranteed
Performance



Technical
Expertise



Continuous
Improvement



Integrated Service
Delivery



Dedicated On-site
Leadership



Innovation



Workforce
Talent



Quality
Assurance

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